

# BHARAT SANCHAR NIGAM LIMITED

Website: [www.bsnl.co.in](http://www.bsnl.co.in)

## APPLICATION FORM FOR CLOSURE /SURRENDER OF TELEPHONE

1. Name of the Subscriber : .....
2. Telephone Number : .....
3. Type of telephone : (i) Basic/FWT (ii) WLL (Mobile ) (iii) Cellular Mobile
4. Address where telephone is installed : .....
5. Date from which telephone is required to be closed : .....
6. Reasons for surrender of telephone  
[Please tick the appropriate
- 1 Moving to some other city
  - 2 Being an additional phone, not required
  - 3 Death of the original allottee
  - 4 Financial Constraints.
  - 5 Closure of business
  - 6 Taking another type of connection from BSNL in place of this telephone
  - 7 Taking Mobile / fixed telephone from other company
  - 8 Not satisfied with BSNL's service on account of
    - i) Billing problems
    - ii) Commercial problems
    - iii) Frequent faults
    - iv) Improper behavior by BSNL staff (please give details)
  9. Any other reasons (please specify):.....
7. Address on which refund of security deposit after adjustment of outstanding bill/amount should be sent : .....
8. Contact telephone No., if any : .....

I undertake to pay any amount due to BSNL even after closure of the telephone connection.

**Signature of the Customer**

**Name:.....**

### RECEIPT

Received an application for closure w.e.f. \_\_\_\_\_ of telephone connection No.....  
working in the name of Shri/Smt./Ms. \_\_\_\_\_ Dated of receipt of  
application : \_\_\_\_\_ Time of Receipt: \_\_\_\_\_